

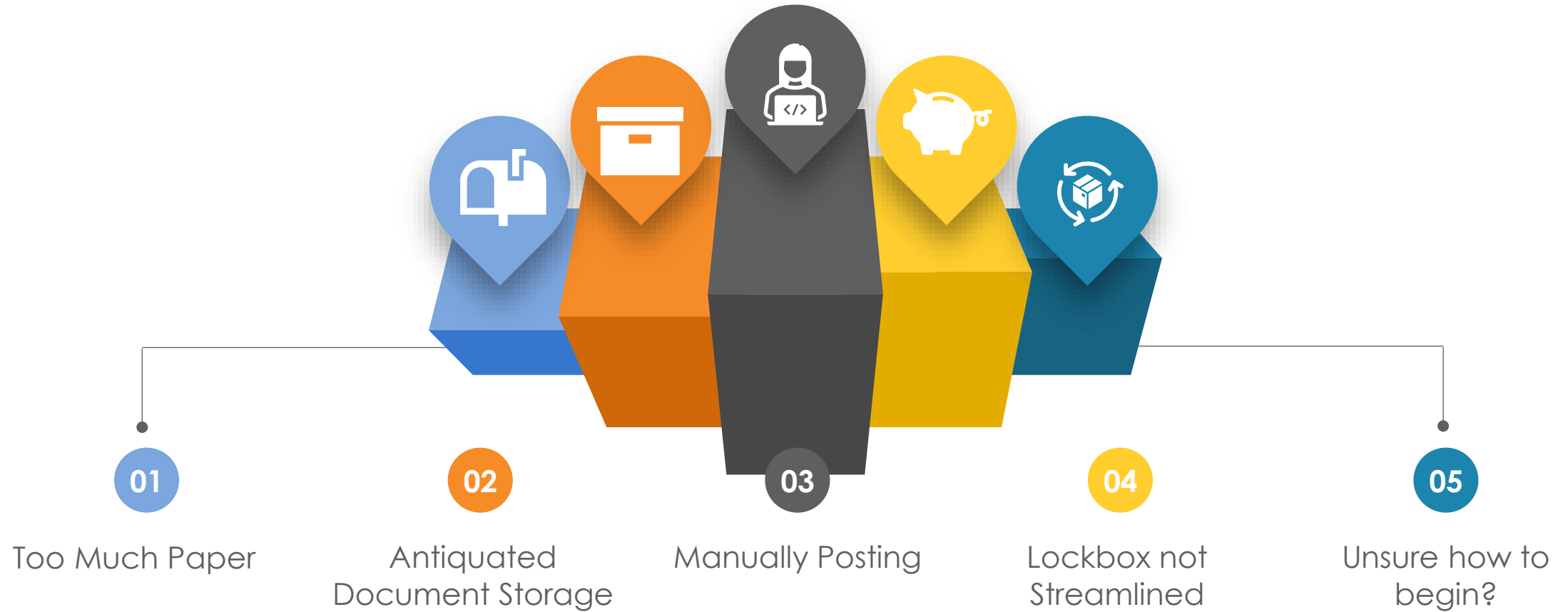
CLEVELAND, OHIO



Mastering Paper Remits in a Digital World



# Pain Points



# The Basics



## Lockbox

- **Bank Lockbox**
  - Bank service offered to help streamline the collection and processing of paper checks, EOBs and Correspondence.
- **Retail Lockbox**
  - Primarily serve bill payers to business
- **Wholesale Lockbox**
  - Primarily serve businesses to business.



## Self-Scanning

- **Self-Scanning**
  - Alternative to Lockboxes, this solution requires client to scan their paper images to accepting vendor.



## CHANGE OF ADDRESS

Update Pay to Address with insurance companies and on patient payments

Change of Pay to Address 



## CO-MINGLED DATA

EOBs that contain PANS  
that post into different HIS  
or share the same  
NPI/TIN?



# Electronic Content Management System



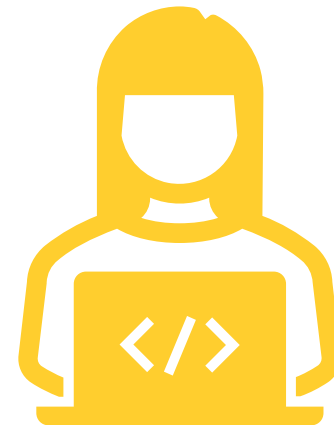


# TRANSLATION OF **PROPRIETARY** MESSAGE

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Manage and Maintain Table of Proprietary messages to ANSI Standard Reason and Remark Codes.

Ability for Client specific requests

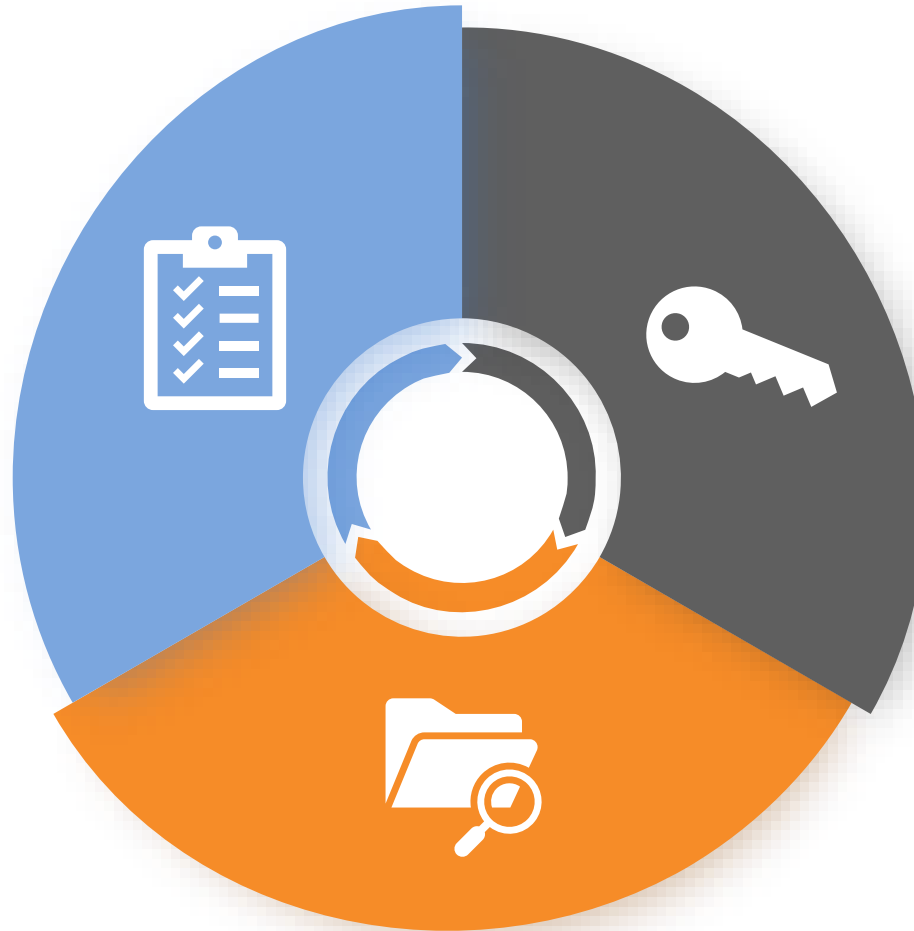


# Utilization of Claims

Matching the Claim to the Remit for ability to gather more information

## Better Building of 835

To build complete 835s, the solution needs to have access to your 837s.



## Claim Match Criteria

Multiple Fields should be reviewed to make a claim match.

## Ongoing and Historical Claims

Both are important for a complete process.



## PARTNERSHIP

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# What to look for in a partner...

- Customer Service
- Implementation Team
- Processes for gathering data
- Knowledge of Revenue Cycle Management.
- Room for Growth



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May

2025



# Thank You

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Client Service Executive, RemitMax

Quadax is the leading and trusted healthcare partner delivering revenue cycle optimization solutions driven by the needs of our clients, powered by business analytics, and supported by superior service to improve reimbursement of care.