

Caregiver Experience and the Ripple Effect



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Our providers are at the core of the healthcare system.

Ocean Waves & Challenges

THE NUMBER ONE
REASON STAFF LEAVE



**feeling unappreciated
and not valued**



Patient Experience

EXPERIENCED AND SATISFIED CAREGIVERS:



Are more attuned
to changes in a
patient's condition



Can handle
complex cases



Take a holistic
approach



Communicate
more effectively
with patients



Build trust

Defining Caregiver Experience

Imagine you were the patient. How would you define the caregiver's experience at your facility? How would you rate it based on your expectations?



What Makes a Great Experience for Caregivers?

Work Environment

Work-Life Balance

Recognition
and Rewards

Professional Growth

Patient Outcomes

Autonomy

Compensation

Burnout Among Healthcare Providers



A STUDY FOUND THAT

60%

OF HEALTHCARE WORKERS REPORT

FEELING BURNED OUT

ON AN ONGOING BASIS



A Deeper Dive into Staff Well-Being



Job Satisfaction and
Meaningful Work



Work Environment



Recognition
and Reward

Relevant Statistic



75%

OF HEALTHCARE WORKERS REPORT
FEELING BURNED OUT
TO THE POINT IT EFFECTS THEIR ABILITY
TO FUNCTION TO THE HIGHEST DEGREE



Nurses' Concerns About Artificial Intelligence



NEARLY A QUARTER
OF NURSES ARE
**uncomfortable with
AI's use in healthcare**

**TOP CONCERNS
INCLUDE:**

TRUST IN ACCURACY

**LACK OF HUMAN
INTERACTION**

**FEAR THAT AI COULD
ELIMINATE JOBS**

The Impact of Caregiver Experience on Patient Care

There is a direct relationship between caregiver well-being and patient care quality.

When caregivers are satisfied, patients are more likely to experience positive outcomes.



Key Statistics

PATIENTS OF
BURNED-OUT CAREGIVERS ARE

**2.5 TIMES
MORE LIKELY**

TO EXPERIENCE
POOR OUTCOMES

This reinforces the importance of *investing in caregiver experience* as a critical part of the healthcare process.

**What pebble can
you throw today to
make a difference
for both patients
and caregivers?**



Measuring Success

It's essential to measure the improvements in caregiver experience. Use data such as satisfaction scores before and after interventions to track progress.



Q&A



***Remember,
improving caregiver
experience is essential
for enhancing patient
experience.***





SCAN ME



Q & A